

About Rackspace® Managed Hosting

Rackspace is different from other hosting providers. We're a hosting company that supports you and your people, not just the technology we provide you. It's a distinction that will change the way your business, especially your IT department, works every day.

We take on the day-to-day burdens that bog down your IT department, so it can get back to focusing on the important things. From building out Windows and Linux servers and highly complex configurations to managing and supporting mail solutions, storage and data backup, we're here for you 24x7x365. And we're here delivering Fanatical Support™.

The Fundamentals of Rackspace

- Founded in 1998
- Headquarters: San Antonio, TX
- Offices: Austin, TX, Blacksburg, VA, London and Amsterdam
- Eight (8) Data Centers: San Antonio, TX (2); Dallas, TX (1); Herndon, VA (1); London, UK (4)

Industry Leadership

- 61% Growth in 2005 and 61% Growth in 2006
- Net Income positive since February 2001
- Industry-Leading Service Level Agreements
- Guarantees: 100% Network Uptime and 1-Hour Hardware Replacement
- Zero-Downtime Network™ powered by Cisco
- Microsoft Gold-Certified Hosting Partner
- Microsoft Hosting Partner of the Year – 2003, 2005 and 2007
- Red Hat Premier Hosting Partner
- MySQL Certified Hosting Partner
- American Business Awards' Best Customer Service Organization – 2005 and 2007

Focus

- Everything we do is tailored for business IT hosting
- IT Hosting is not an add-on service or loss leader

Expertise

- Systems and processes built exclusively for delivering IT hosting
- Our support staff is highly trained; specifically for supporting hosted environments and services (100+ Microsoft Certified Professionals, 80+ Red Hat Certified Engineers and numerous network certifications)

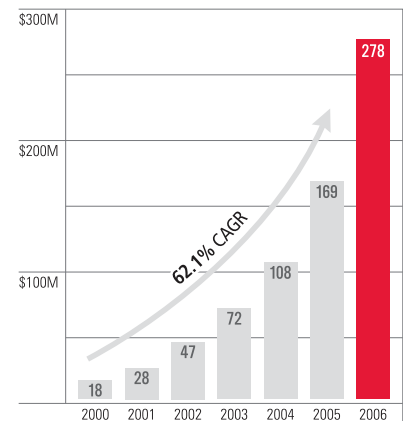
Flexibility

- We're built to handle highly customized hosting environments
- Our model is built to scale to customer needs quickly and efficiently

Passion

- We're passionate about IT hosting and that's why we're the hosting experts
- Every Rackspace employee is passionate about delivering Fanatical Support™ to every customer

Rackspace Growth - Run Rate Revenue



MODIFIED DATE: 10.04.07

Managed Hosting Backed by **FANATICAL SUPPORT™**

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